

Solutions for better hearing

via pro

Instructions for use



Intended use of hearing aids

audifon hearing aids are used to compensate for impaired hearing of the wearer. They require individual adjustment of their amplification setting by the hearing care professional.

The devices function by intercepting airborne sounds, performing digital signal processing and reproducing the amplified sound.

CROS/BiCROS hearing systems are used in particular when one ear is not directly aidable for audiological/medical reasons.

CE 0297

With the CE mark audifon GmbH & Co. KG confirms that the products specified in these operating instructions satisfy the requirements of the Medical Device Directive 93/42/EC and the R&T TE Directive 2014/53/EC on radio and telecommunication terminal equipment.

In-The-Ear devices meet the above provisions although they do not bear a CE mark.

The declaration of conformity can be consulted at the premises of audifon GmbH & Co. KG, Werner-von-Siemens-Straße 2, 99625 Kölleda, Germany.

Revision status: 17.06.2015

Contents

1	Introduction	5
2	Safety instructions	6
2.1	Important warnings	6
2.2	Notes on product safety	7
3	Overview of different styles	8
4	Technical specifications	10
5	via pro R	12
5.1	Construction	12
5.2	Start-up	13
5.3	Switching the hearing aids on and off	14
5.4	Inserting the hearing aids	15
5.5	Volume and program selection	16
5.5.1	Multifunctional rocker switch	16
5.5.2	Volume selection	17
5.5.3	Selecting the hearing programs	18
5.5.4	Changing the earwax protection filter	20
6	via pro S+/via pro P	21
6.1	Construction	21
6.2	Start-up	22
6.3	Switching the hearing aids on and off	23
6.3.1	Multifunctional rocker switch	24
6.3.2	Volume selection	25
6.3.3	Selecting the hearing programs	26
6.4	Direct Audio Input (optional)	28
6.5	Care instructions	30
7	via pro IS/via pro IS+	31
7.1	Construction	31
7.2	Start-up	32
7.3	Switching the hearing aids on and off	33
7.4	Volume selection	34
7.5	Selecting the hearing programs	35
7.6	Care instructions	36

8	Automatic telephone program	37
9	Care instructions	39
9.1	Drying hearing aids	40
10	Troubleshooting	42
11	Environmentally friendly disposal	43
12	Service.....	44

Warranty card

1 Introduction

Congratulations on the purchase of your new audifon hearing aids. Your hearing care professional has adjusted the hearing aids to your individual requirements. These instructions are therefore intended to help you use your audifon hearing aids properly.








Please read through the following operating and care instructions carefully to avoid malfunctions and faults. If you follow these instructions, your hearing aids will prove an invaluable help in your day-to-day communication with your surroundings and other people.

The specific model of your hearing aids is shown on the sticker on the packaging, on the warranty card or printed on the hearing aids themselves.


If you have any further questions, please contact your hearing care professional.

2 Safety instructions

2.1 Important warnings

-  Keep batteries, hearing aids and tinnitus retraining instruments away from children and pets. There is a risk of swallowing! If a battery is swallowed, consult a doctor immediately.*
-  If any unexpected side effects should occur from using your devices (e.g. skin irritation, increased build-up of earwax), consult your doctor or hearing care professional.
-  In very rare cases the dome may remain in the ear canal on removal. Should this occur, consult a doctor immediately.
-  Do not use hearing aids or tinnitus retraining instruments in environments in which there is a risk of explosion (e.g. in mines or industrial installations with a risk of explosion).
-  Hearing aids are adjusted to the individual hearing loss of each wearer and should therefore only be used by this person. If the hearing aid or tinnitus retraining instrument is worn by someone else, this may damage the hearing.
-  Tinnitus retraining instruments should only be used on the recommendation of your doctor or hearing care professional.
-  Remove hearing aids whenever you go for a CT or MRI scan or other magnetic field-based examination.

* American Association of Poison Control Centers
1-800-222-1222 – open 24 hours a day
www.aapcc.org

 Devices with the Auto T-Coil/Auto Phone function include a magnet. Please therefore observe the following safety instructions:

- Keep magnets away from children. If a magnet is swallowed, contact a doctor immediately.
- Magnets can cause malfunctions in life-support equipment (e.g. pacemakers, magnetic valves etc.). Only use magnets if you are sure of the safety distances. The safety distance between a pacemaker and a magnet should be at least 10 cm.
- Magnets pose a risk when they are placed close to magnetic storage media. Please therefore keep magnets away from computers, colour monitors, television sets, computer disks, video cassettes, audio cassettes and electronic devices.

2.2 Notes on product safety

Hearing aids and tinnitus retraining instruments are susceptible to impact. Therefore avoid any heavy knocks (e.g. by dropping the device).

To prevent damage to your devices, please do not wear them in the following situations:

- when swimming, in the shower, in the bath
- when washing or blow-drying your hair
- when using hair spray
- during high-frequency heat therapy treatment
- during X-rays
- when exposed to heat
- when exposed to electromagnetic radiation (e.g. microwave)

Do not force the battery into the battery compartment. If it does not fit, check whether you are inserting it correctly and that it is the correct type of battery.

If you are not going to use your devices for a long period, remove the battery to increase its life expectancy, to avoid leakage and to prevent corrosion on the battery contacts.

When not in use, store your devices in the case provided.

Arrange for your devices to be checked regularly by a hearing care professional.

Transport and storage conditions

- Relative humidity between 10% and 60%
- Storage temperature must be between -20°C and 60°C
- Remove battery for storage
- Store away from magnetic fields

3 Overview of different styles

Model	Battery	Design	From page
via pro R	312	Receiver-In-The-Ear	12
via pro S+	312	Behind-The-Ear	21
via pro P	13	Behind-The-Ear	21
via pro IS	312	In-The-Ear	29
via pro IS+	13	In-The-Ear	29

We recommend you use audifon zinc air batteries. Please follow the instructions on the battery packaging. Please dispose of used batteries in the appropriate containers at your health care professional's premises. Always switch your hearing aid off after use. Remove the battery if your hearing aid is out of use for long periods.

Low battery warning

An audible signal indicates the end of the battery life (approx. 30 minutes before the battery runs out).

Transmitters and receivers differ here in terms of their tone sequence. Your hearing care professional will be pleased to demonstrate the different tone sequences.

4 Technical specifications

Your hearing aid or tinnitus retraining instrument (TRT) meets the following acoustic specifications depending on the receiver unit used:

	Receiver unit*	
	S	M
via pro R		
Acoustic amplification (50 dB SPL)		
HFA in dB	38	51
Peak value in dB	45	55
Max. output sound intensity (90 dB SPL)		
HFA in dB	105	115
Peak value in dB	110	117
Frequency range in Hz	100–8000	100–8000

Acoustic data*	
via pro S+	
Acoustic amplification (50 dB SPL)	
HFA in dB	59
Peak value in dB	66
Max. output sound intensity (90 dB SPL)	
HFA in dB	124
Peak value in dB	131
Frequency range in Hz	100–5900

via pro P

Acoustic amplification (50 dB SPL)

HFA in dB 65

Peak value in dB 72

Max. output sound intensity (90 dB SPL)

HFA in dB 130

Peak value in dB 136

Frequency range in Hz 100–6100

via pro IS

Acoustic amplification (50 dB SPL)

HFA in dB 53

Peak value in dB 58

Max. output sound intensity (90 dB SPL)

HFA in dB 114

Peak value in dB 117

Frequency range in Hz 100–8000

via pro IS+

Acoustic amplification (50 dB SPL)

HFA in dB 56

Peak value in dB 62

Max. output sound intensity (90 dB SPL)

HFA in dB 113

Peak value in dB 117

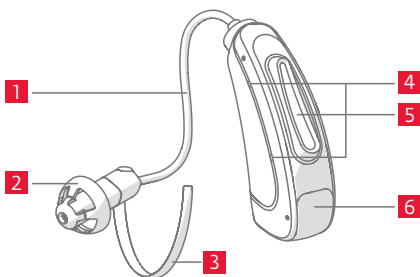
Frequency range in Hz 100–8000* measured as per EN 60118-7:2005 at 2 cm³ coupling

5 via pro R

5.1 Construction

Your CROS/BiCROS system consists of a transmitter and receiver, which include the following elements:

- 1 Receiver unit
- 2 Dome
- 3 Concha clip (optional)
- 4 Microphone inlets
- 5 Rocker switch
- 6 Battery compartment and ON/OFF switch



Note: Your hearing aids may differ from the illustrations.

The markings on the transmitter (Tx) and receiver (Rx) can be found on the battery compartment inside the devices.

5.2 Start-up



To start your hearing aids first insert a battery in the battery compartment.

Remove a battery from its packaging.

Note: If you are using zinc-air batteries, remove the protective film and wait a few minutes before inserting.



Open the battery compartment carefully with your fingernail at the opening edge and swing it right out.



Insert the battery in the battery compartment. Make sure the (+) symbol on the battery matches the (+) symbol on the battery compartment.

Note: If the battery is not inserted correctly, the battery compartment will not close! Please do not use force.

Do not open the battery compartment any further than indicated. The device may be damaged.

5.3 Switching the hearing aids on and off

Your devices are switched on and off via the battery compartment.



Switching on

Close the battery compartment securely by moving it past the OFF position detent into the casing.

You will feel the battery compartment clicking into place as you close it.

The devices are switched on. After a preset delay, the first program will activate and the devices will be ready for use.

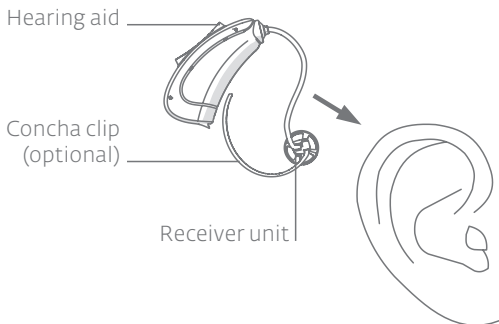


Switching off

To switch off, press the battery compartment out to the first detent position. This is the OFF position.

If the devices will be out of use for a long time, open the battery compartment fully and remove the battery.

5.4 Inserting the hearing aids



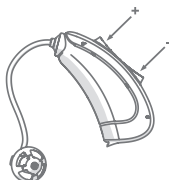
Note: Do not fit the receiver unit without the dome or power sleeve. Do not use force!



Place the concha clip (optional) in the concha and switch the device on by closing the battery compartment securely.

5.5 Volume and program selection

5.5.1 Multifunctional rocker switch



Your devices feature a multifunctional rocker switch for controlling the volume and selecting the different programs. The rocker switch can be activated by pressing the top end (+) and the bottom end (-).

The rocker switch can be programmed with one of three functions. Your hearing care professional has marked here which of the functions has been set for your devices:

Volume control

Press briefly to adjust the volume (see also 6.2).

Program selector switch

Press briefly to change the program (see also 6.3).

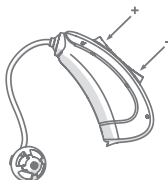
Volume control and program selector switch combined

Press the switch briefly to adjust the volume, and hold the switch down for approx. 1 second to change the program.

easyclick

If the easyclick feature is activated, all operating inputs will be automatically transferred to the second hearing aid. Your hearing aids can be operated from both sides.

5.5.2 Volume selection



The volume can be adjusted in steps using the rocker switch.

Briefly pressing the top end of the switch increases the volume, while briefly pressing the bottom end reduces the volume.

When you switch your devices on, they will be set at the volume programmed for you. You can only increase or reduce the volume in steps, and each time you press the switch you will hear audible confirmation.

Once you have reached the upper or lower volume limit, you will hear a clear signal.

Note: Volume control and program selection are optional functions. Your hearing care professional will set your devices to your individual requirements.

5.5.3 Selecting the hearing programs

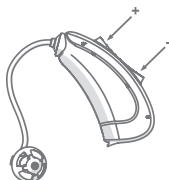
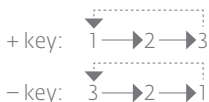
Sound Dynamix

via pro hearing aids feature automatic situation recognition, i.e. the program is automatically adjusted to your hearing environment. The hearing aids can recognise six different situations: quiet, speech in a quiet setting, speech in interference, noise, wind and music.

Rocker switch

Your hearing care professional will have adjusted your hearing aids to various hearing situations with you and assigned these to specific hearing programs. The rocker switch allows you to switch between the hearing programs. Simply hold down one end of the rocker switch until you hear audible confirmation of the change of program. The number of signals indicates the number of the selected program. You can move up or down through the hearing situations.

Program change sequence*:



Hearing program	Description of setting
-----------------	------------------------

1	_____
2	_____
3	_____
4	_____

Automatic telephone program

via pro hearing aids can automatically switch to an adapted telephone program as soon as you hold a telephone receiver (with magnetic sticker) to your ear. This option can be enabled in addition to the Sound Dynamix hearing program.

Note: Volume control and program selection are optional functions. Your hearing care professional will set your devices to your individual requirements.

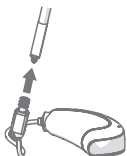
5.5.4 Changing the earwax protection filter

Hearing aids with an external receiver are equipped with a protective filter to prevent earwax building up on the inside of the receiver. The filter must be replaced regularly to ensure your hearing aids function perfectly. To replace the filter, proceed as follows:



First remove the dome from the receiver unit and clean it.

Remove the changing tool from the filter dispenser and insert into the filter.



Remove the filter.

Turn the changing tool round so that the new filter is at the bottom.



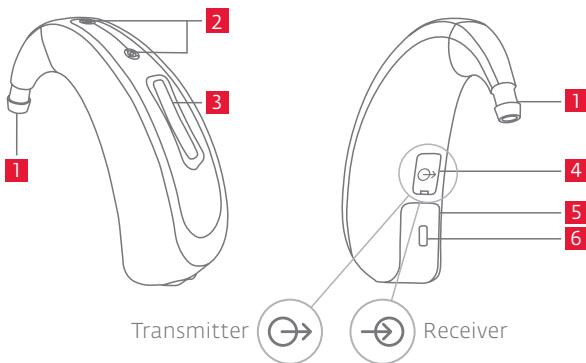
Press the new filter with the changing tool into the filter opening of the device until it clicks into place. Then simply pull off the changing tool and discard.

6 via pro S+/via pro P

6.1 Construction

Your CROS/BiCROS system consists of a transmitter and receiver, which include the following elements:

- 1** Ear hook
- 2** Microphone inlet
- 3** Rocker switch
- 4** Marking transmitter/receiver
- 5** Battery compartment and ON/OFF switch
- 6** Battery compartment lock



Note: Your hearing aids may differ from the illustrations.

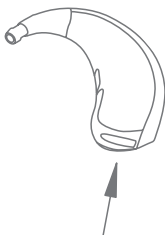
6.2 Start-up



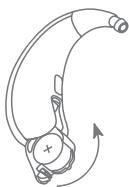
To start your hearing aids first insert a battery in the battery compartment.

Remove a battery from its packaging.

Note: If you are using zinc-air batteries, remove the protective film and wait a few minutes before inserting.



From below, push the battery compartment up until it clicks into the first detent position (OFF position). You should now be able to open it fully.



Insert the battery in the battery compartment. Ensure that the + symbol on the battery is visible when you have inserted it.

6.3 Switching the hearing aids on and off

Switching on

Your hearing aids are switched on and off via the battery compartment. Close the battery compartment securely by moving it past the OFF position detent into the casing.

You will feel the battery compartment clicking into place as you close it.

The hearing aids are switched on. After a preset delay, the first program will activate and the hearing aids will be ready for use.

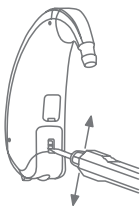
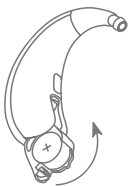
Switching off

To switch off, press the battery compartment out to the first detent position. This is the OFF position (see 6.1).

If the hearing aids will be out of use for a long time, open the battery compartment fully and remove the battery.

Battery compartment lock

The battery compartment can be locked by sliding the lock up using a small screwdriver. In this position the hearing aid can still be switched off, but the battery cannot be removed.



6.3.1 Multifunctional rocker switch



Your hearing aids feature a multifunctional rocker switch for controlling the volume and selecting the different programs. The rocker switch can be activated by pressing the top end (+) and the bottom end (-).

The rocker switch can be programmed with one of three functions. Your hearing care professional has marked here which of the functions has been set for your hearing aids:

Volume control

Press briefly to adjust the volume (see also 6.3.2).

Program selector switch

Press briefly to change the program (see also 6.3.3).

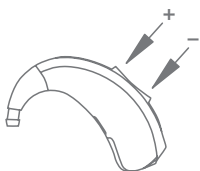
Volume control and program selector switch combined

Press the switch briefly to adjust the volume, and hold the switch down for approx. 1 second to change the program.

easyclick

If the easyclick feature is activated, all operating inputs will be automatically transferred to the second hearing aid. Your hearing aids can be operated from both sides.

6.3.2 Volume selection



The volume can be adjusted in steps using the rocker switch. Briefly pressing the top end of the switch increases the volume, while briefly pressing the bottom end reduces the volume.

When you switch your hearing aids on, they will be at the volume set for you. You can only increase or reduce the volume in steps, and each time you press the switch you will hear audible confirmation.

Once you have reached the upper or lower volume limit, you will hear a clear signal.

Note: Volume control and program selection are optional functions. Your hearing care professional will set your devices to your individual requirements.

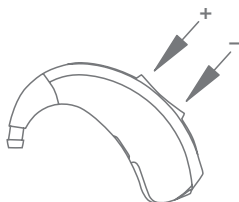
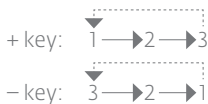
easyclick automatically takes over volume adjustments for a second hearing aid (see section 8.4).

6.3.3 Selecting the hearing programs

Rocker switch

Your hearing care professional will have adjusted your hearing aids to various hearing situations with you and assigned these to specific hearing programs. The rocker switch allows you to switch between the hearing programs. Simply hold down one end of the rocker switch until you hear audible confirmation of the change of program. The number of signals indicates the number of the selected program. You can move up or down through the hearing situations.

Program change sequence*:



easyclick automatically takes over a change of program for a second hearing aid (see section 6.3.1).

Hearing program	Description of setting
1	_____
2	_____
3	_____
4	_____

Note: Volume control and program selection are optional functions. Your hearing care professional will set your devices to your individual requirements.

6.4 Direct Audio Input (optional)

Selected hearing systems offer the possibility of direct, uninterrupted connection to external battery-powered devices such as portable MP3 player via the Direct Audio Input socket. You need a compatible battery compartment when using an audio shoe with your hearing systems. If necessary, the battery compartment can be exchanged by your hearing care specialist.

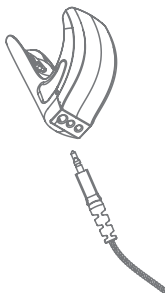
Note: Audio equipment with power supply must meet the standard IEC-60065 or IEC-60601 for riskless connection with the hearing aid.

The audio shoe is an optional accessory which is provided by your hearing care professional.

Connecting the Audio Input Socket

- Remove the flap of the audio contacts by using a small screwdriver.
- Put the Audio Input Socket and the hearing aid as shown together.

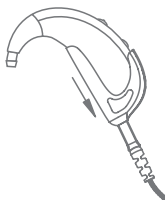




Connecting external sound sources and hearing aids

Plug the connector into the bottom of the Audio Input Socket.

Note: Do not use force! Please ask your hearing care professional when having trouble connecting.

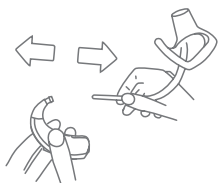


Demounting the Audio Input Socket

- To remove the Audio Input Socket, pull it down straightly.
- Cover the audio contacts with the coverflap.

6.5 Care instructions

Do not use a damp cloth to clean your hearing aids. Always use a soft, dry cloth.



with ear mold

The ear adapter pieces and the flexible plastic tubing attached to them must be detached from the ear hook before cleaning. Only use recommended products for cleaning the ear adapter pieces.



with thin sound tube
and dome

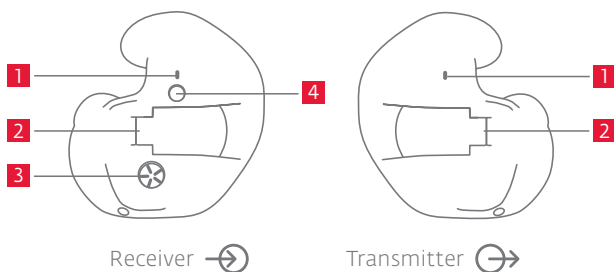
In the case of hearing aids with a thin sound tube the screwed connection between the tube and device can be separated. The dome is removed for cleaning.

7 via pro IS/via pro IS+

7.1 Construction

Your hearing aids comprise the following elements:

- 1 Microphone inlets
- 2 Battery compartment
- 3 Volume control
- 4 Program switch



Note: Your hearing aids may differ considerably from the illustration as they have been made according to your individual ear impressions.

7.2 Start-up



To start the hearing aids insert a battery in the battery compartment.

Remove a battery from its packaging.

Note: If you are using zinc-air batteries, remove the protective film and wait a few minutes before inserting.



Open the battery compartment carefully with your fingernail at the opening edge and swing it right out.



Insert the battery in the battery compartment. Make sure the (+) symbol on the battery matches the (+) symbol on the battery compartment.

Note: The battery compartment will not close if the battery is not inserted correctly!

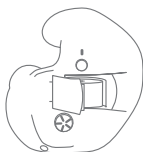
In this case insert the battery correctly. Do not try to open the battery compartment further than shown in the bottom diagram as this could damage your hearing aids.

7.3 Switching the hearing aids on and off



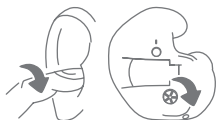
on

- The hearing aids are switched on and off by closing or opening the battery compartment.
- Hearing aids are switched on: battery compartment closed.
- Hearing aids are switched off: battery compartment open.

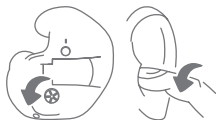


off

7.4 Volume selection



right ear

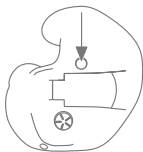


left ear

When you switch your hearing aids on, they will be at the volume set for you.

- Increase volume: slowly turn controller forwards.
- Reduce volume: slowly turn controller backwards.
- Once you have reached the upper or lower volume limit, you will hear a clear signal.
- If the easyclick feature is activated, all changes in program will be automatically transferred to the second hearing aid. Your hearing aids can be operated from both sides.

7.5 Selecting the hearing programs



Sound Dynamix

via pro hearing aids feature automatic situation recognition, i.e. the program is automatically adjusted to your hearing environment.

The hearing aids can recognise six different situations: quiet, speech in a quiet setting, speech in interference, noise, wind and music.

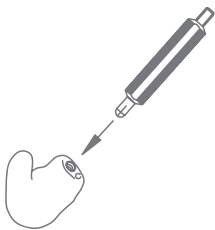
- Press the program switch on your hearing aids to run through the various hearing programs.
- Each time you press the program switch, the next hearing program will be activated. An audible signal confirms each program change.
- If the easyclick feature is activated, all changes in program will be automatically transferred to the second hearing aid. Your hearing aids can be operated from both sides.

Hearing situation	Description of setting
1	_____
2	_____
3	_____
4	_____

7.6 Care instructions

Do not use a damp cloth to clean your hearing aids. Always use a soft, dry cloth.

Your hearing aids feature earwax protection to prevent earwax building up inside. This must be cleaned or replaced at regular intervals to protect the electronics of the hearing aids.



Changing the earwax protection filter

1. Take the changing tool and turn it with the threaded side into the filter ring.
2. Remove the filter.
3. Take the new filter with the changing tool out of the filter dispenser and insert into the filter opening of the device until it clicks into place. Then simply remove the changing tool.

8 Automatic telephone program

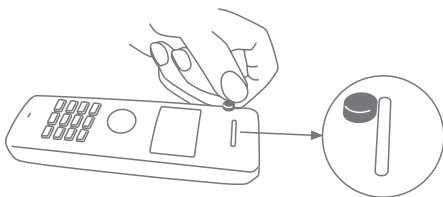
via pro hearing aids feature telephone programs that are enabled automatically. The hearing aids can automatically switch either to T-Coil (Auto T-Coil) or a acoustical telephone program for telephony (Auto Phone).

To prevent the hearing aids from accidentally switching program during a telephone call, the program switch is disabled during this time.

Auto T-Coil

Automatic switching to the telephone loop program is designed for landline phones and only works with older telephones or phones which have been developed specially for use with telephone loops. Affixing the optional magnetic sticker increases the reliability of the switching function. Familiarise yourself with how the automatic telephone loop switching function works before making a call.

When you move the telephone receiver away from your ear again, your hearing aids will return to the program previously in use.



Auto Phone

Automatic switching to an acoustic telephone program can be used with conventional landline and mobile phones and optimises reproduction for telephony. Affixing the optional magnetic sticker increases the reliability of the switching function. Familiarise yourself with how the automatic telephone program switching function works before making a call.

When you move the telephone receiver away from your ear again, your hearing aids will return to the program previously in use.

Note: Auto Phone and Auto T-Coil are optional functions. Your hearing care professional will set your devices to your individual requirements.

9 Care instructions

audifon hearing aids will improve your hearing and quality of life. audifon offers special care products to guarantee optimum cleaning of your hearing aids so they function perfectly and to ensure your lasting enjoyment in being able to hear better.

Whatever type of hearing aid you use: they are all in direct contact with your skin. The occurrence of perspiration here can damage your device in the long term if it is not allowed to dry out on a daily basis. audifon's Behind-The-Ear hearing aids are coated with a water-repellent layer, the nanoShield, to prevent damage due to moisture.

Wearing a hearing aid or ear mold in the ear canal repeatedly results in soiling with earwax. Regular cleaning is recommended for this reason. Earwax can build up at the sound outlet openings, particularly in the case of In-The-Ear devices and hearing systems with an external receiver and so influence sound quality.

If your hearing system no longer functions properly despite regular care, consult your hearing care professional. Under no circumstances should you attempt to repair your hearing aid yourself.

9.1 Drying hearing aids

Hearing aids should be dried after use every day and particularly after cleaning. If you dry your hearing aids carefully, this will greatly increase their service life. You can proceed in one of two ways. If you have an audifon dry star UV or dry go drying station, you can use this for drying. Please see the relevant info sheet for further details. Alternatively, you can dry your hearing aids in the audifon pro care Drying-Tub using an audifon Drying-Capsule.

dry star UV

The audifon dry star UV uses the continuous circulation of warm air at a constant temperature inside the housing for gentle, sustainable drying of your hearing aids. At the same time the UV-C used by the unit light kills 99.9% of all common germs.

Operation of the audifon dry star UV is fully automatic with very low energy consumption levels. At the end of the drying program it switches itself off. The drying station is operated with a single sensor button that is simple to use.



dry go

The audifon dry go is the ideal solution for drying your hearing systems when you are away from home. Once connected for example to the USB port on your laptop, you can start the drying program at the touch of a button. The flow of warm air inside the audifon dry go will ensure reliable drying of your hearing aids. At the end of the drying program the drying station switches itself off.



10 Troubleshooting

If you experience any malfunctions when using your hearing aids, this does not necessarily mean that they are faulty. First check your hearing aid to make sure that:

- the device is switched on (see section 7 "Switching on and off"),
- the batteries are not weak or flat,
- the volume is not at the lowest setting (increase the volume slightly if necessary),
- the right program has been set (change program if necessary),
- the receiver unit/earwax protection system is not blocked.

If this does not eliminate the fault, consult your hearing care professional, who will be pleased to help you.

Note: Despite their EMC-compatible design, other electrical equipment may interfere with your devices. If this occurs, please consult your hearing care professional.

11 Environmentally friendly disposal

Old hearing aids and batteries must not be disposed of with your household waste. Please return your old hearing aids and batteries to your hearing care professional for environmentally friendly disposal. This is the person you should contact in the disposal chain for electronic waste.



12 Service

Have your hearing aids checked regularly.

Date

Hearing care professional

Date

Hearing care professional

Date

Hearing care professional

Date

Hearing care professional

Date

Hearing care professional

Date

Hearing care professional

Date

Hearing care professional

Date

Hearing care professional

Date

Hearing care professional

Date

Hearing care professional

Date

Hearing care professional

Date

Hearing care professional

Warranty card

User name _____

Address _____

City, State, ZIP-/Postcode _____

Telephone _____

Email _____

Date of issue _____



Model _____ Size _____

Serial # _____

Warranty _____ Battery _____



Model _____ Size _____

Serial # _____

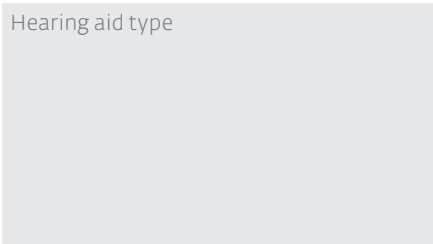
Warranty _____ Battery _____

Warranty card

You have chosen high-quality hearing aids from audifon. Your hearing care professional offers a _____ month warranty from the date of purchase (date of invoice) on our hearing aids. The warranty obligation applies to material and manufacturing defects. It does not cover batteries, chemical or electrochemical effects, wear and tear or mechanical damage due to improper handling. The right to claim under warranty is void if you or any unauthorised third persons carry out modifications or improper repair. Therefore always follow the safety and care instructions. Proof of purchase must be provided as proof of warranty. The date of purchase and the serial number must be clearly visible. Warranty obligations will not result in extension of the warranty period, nor will they trigger a new warranty period for the hearing aid.

Note: The warranty period for installed spare parts ends at the same time as the warranty period for the entire hearing aid.

Hearing aid type



Date of sale

Your hearing care professional

Stamp:

Signature



audifon High-tech made in Germany



Corporate Headquarters

audifon GmbH & Co. KG
Werner-von-Siemens-Straße 2
99625 Kölleda
Germany

Phone +49-3635-4056-590
Fax +49-3635-4056-589

contact@audifon.com

www.audifon.com